

# IKEA Engage Single Sign-On

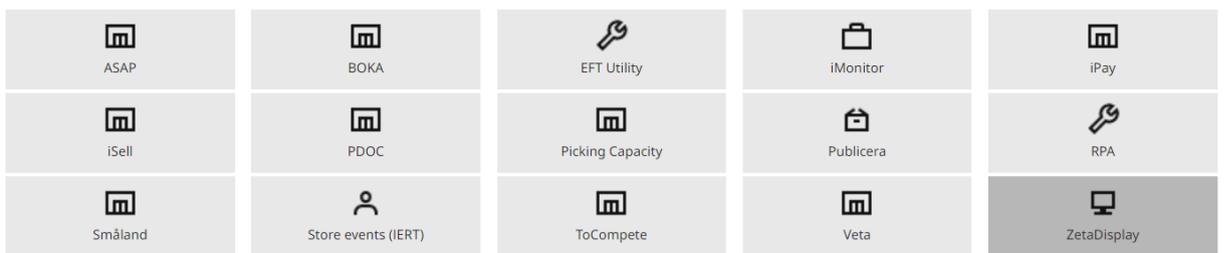
## Introduction

In close cooperation between IKEA IT and ZetaDisplay, an integration between the Engage CMS and IKEA Auth0 was created, so users can use their IKEA user credentials to login Engage. To be able to login, users need to have the Digital Signage role assigned first.

## Digital signage role

Potential CMS users can apply for the Digital Signage role in My Identity: [Request - One Identity Manager \(ikea.com\)](#). Under "Retail" you will find "ZetaDisplay", (see picture below) -> add the role "Retail Digital Signage" to chart -> Submit.

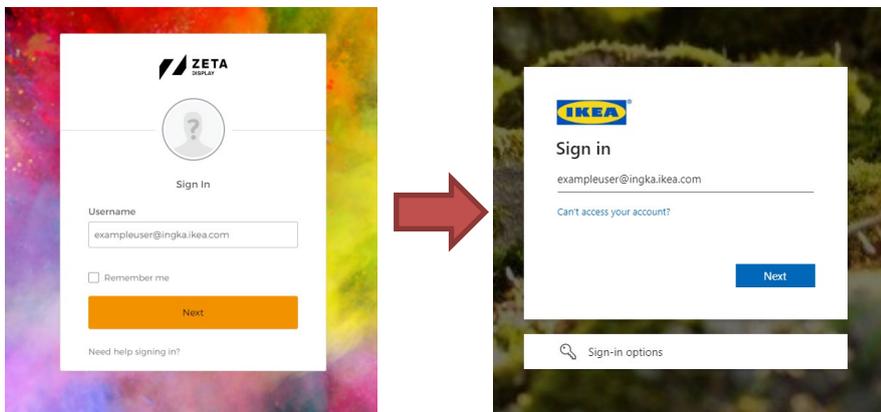
Retail



## Login to Engage with Single Sign-On (SSO)

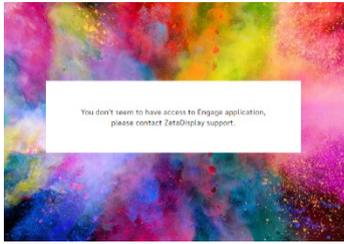
To login to Engage using Single Sign-On, the user credentials will be checked by IKEA Auth0, and you only need to login with you IKEA email.

Engage login page: <https://engage.zetadisplay.com>



A user account will be created for Engage during the first login via the Single Sign-On portal. The user account will not be active yet until active by ZetaDisplay. The User will be informed about this after the first login.

## User account is not activated in Engage



If the user tries to login before the account is activated, the system will display this error message. Please wait for the account activation process to finish before trying to access Engage.

## Digital Signage role is missing

A user must have the Digital Signage role assigned to their IKEA profile in order to access Engage using Single Sign-On. The system will inform the user via e-mail if the Digital Signage role is missing.

Once the Digital Signage role is assigned the user must do a second login attempt

## User account activation in Single Sign-On

Below you will find the different steps of the Single Sign-On user account activation process

